

Jonathan Fawkes Moore, PO/PM

PRODUCT

A driver of team strengths and dedicated to the success story of his company & colleagues. Focused on improving process flows, learning new technologies and methods to increase productivity while managing efficiency gaps. Experienced in a wide range of business application needs from logistics to human resource management tools with experience in analysis, design, and agile product management.

JFawkesMoore@gmail.com

Vancouver, WA USA

EXPERIENCE

Product Owner Lithia Motors/Driveway

Feb. 2023 – March 2024

- Restructured inherited ill-defined projects into a reliable and clarified Power BI roadmap reinforced with a successful incremental delivery cadence.
- Coached the team into a communicative and productively agile machine delivering 95% of Q2, 100% of Q3 AND Q4 commitments in addition to helping other teams complete their quarters.
- Fostered previously leery stakeholders into thankful & trusting champions of our agile delivery process.
- Rallied the team with a fulfilling agile meeting cadence which allowed more focus for development hours.
- Tuned the team velocity from 41 to 83 points per sprint during my tenure with my team.

Tech Stack:

- Snowflake, Power BI, WebFlow, ADO, Kendis, ChatGPT

Product Manager Prognos Health

Feb. 2021 – Jan. 2023

- Coached a massive team overwhelmed by a multitude of differing value streams into a focused and harmonized group of teams resulting in a 25% increase in overall delivery of requested functionality.
- Designed and directed the creation of an automated and integrated Salesforce retail solution for clients and Sales team which increased patient data cohort sales.
- Gathered market feedback with stakeholders & health data analysts, and by performing industry research to support future development to enhance the patient data query solution.
- Composed the efforts of several teams to accelerate the data onboarding process from four months to two weeks.
- Charged the data delivery process from two weeks to only taking one full day.

Tech Stack:

- AWS, Spark/Databricks, Python, Github, Scala, ETL, Jira, Salesforce

Product Owner/Manager U.S. Census Bureau/Cornerstone OnDemand

March 2018 – Feb 2021

- Managed a successful product from design to an on time delivery.
- Led several teams on the design and development of the first 2020 Census online recruiting application requiring an aggressive goal to assess over 4 million applicants in time to perform the population count during COVID.
- Formulated and adhered to an aggressive product strategy to ensure the delivery of a high-priority Government solution.
- Delivered technical responses to customer requests, including customer RFIs and RFQs and specification gap analyses.

Tech Stack:

- ASP.NET MVC framework, IIS web server, SSMS, Microsoft Azure, Jira, Splunk, FedRamp

EXPERIENCE *Continued*

Business Consultant **Tribridge/DXC**

June 2015 - March 2018

- Managed a project with three separate teams to successfully take a product from design to delivery in three months.
- Demonstrated end-to-end understanding of several solution requirements and stakeholder needs on a daily basis.

Tech Stack:

- ASP.NET MVC framework, Bootstrap, SSMS, C#, Javascript, Angular 2, Azure DevOps

Clinical Systems Analyst **Florida DOH/Montalbano & Associates**

August 2013 - June 2015

- Supported the development of Florida's statewide EHR system as well as trained the state's doctors and nurses to increase usage.

IT Support Technician Internship **Tallahassee Memorial Hospital**

January 2013 - May 2013

- Provided software and hardware technical support for hospital staff while stationed within an on-premise call center.

EDUCATION

BSc Information Technology/English Literature (Double Major)

2011 - 2013

Florida State University

- Exercised my understanding of problems that can be solved with Information Technology and my ability to critically assess available documentation, current issues and their proposed solutions.

CERTIFICATONS

Product Owner/Product Manager Certification



Current as of July 2023 - July 2025

SAFe Scaled Agile

- Verifies my skills in collaborating with engineering teams and business stakeholders; to deliver products with increased productivity and higher quality.

Core Learning Systems Administration Specialist

Issued 2020

Cornerstone OnDemand

- Confirms my demonstrated ability to perform essential system administration functions in any Cornerstone CSX learning system solution.

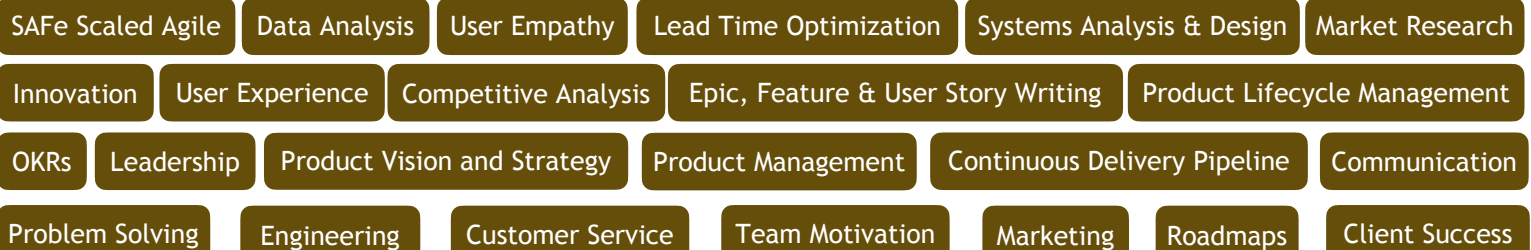
Health Informatics

Issued 2013

Florida State University

- Validates my research in the big picture of HIT including electronic health record systems and how health management issues can be addressed with informed technology solutions.

SKILLS



INTERESTS

